Mailers' Technical Advisory Committee (MTAC)
Roster of USER GROUP - WORK GROUP - TASK TEAM Leaders
May 2024

MTAC *USER GROUP* LEADERS
A User Group is designed to be an open "think tank" discussion with broad industry and USPS participation centered on a topic or theme relative to an MTAC Focus Area. User Groups have no defined end date.

UG #2: *eVS/Product Tracking System*

INDUSTRY LEADER(S)

Don Caddy
CEO
Engineering Innovation, Inc.

POSTAL LEADER(S)
Kellie Painter
Manager, Product Prep & Payment
Shipping Preparation & Acceptance

Amanda Kirschner
Acting Director, Mail & Package
Information Systems

UG #3: *FAST & eInduction*

INDUSTRY LEADER(S)

Deborah Damore*
Director, Postal Affairs
Enru Logistics & Postal
Optimization

David G Propst
Senior Software Architect
Pitney Bowes Presort Svs Inc.

POSTAL LEADER(S)
Donald Garrett
Operations Industrial Engineer
Operations Integration & Support

Dwane Kerns
HQ Major Mailer Sup Spec Sr

UG #4: *Informed Visibility*

INDUSTRY LEADER(S)

Everette Mills
Director, Technical Product Mgmt.
GrayHair Software

Maureen Noe
Postal Solutions Manager, IMsight
Mail Tracking
Quad

POSTAL LEADER(S)
Greg Blanchette
Mail & Package Info Sys Spec Sr.
Mail Package Visibility

Nicole Wilson
Program Manager Mail & Pkg Info
Technology
Mail Packing Information Systems

UG #5: *Addressing: Technology & Business Strategy*

INDUSTRY LEADER(S)

Marsha L. Amato-Greenspan
CMDSM, MDP, MDC
Vice President, Enterprise Postal
Execution and Operations
Bank of America

Bill Marsh
Senior Business Analyst
Data-Mail Inc.

POSTAL LEADER(S)

Michelle A. Evans
Address Mgmt Support Analyst

Starlene "Star" Blackwood
A/Director Address & Retail
Technologies

UG #7: *Mail Transport Equipment Ordering System (MTEOR)*

INDUSTRY LEADER(S)

Michelle Zalewski
VP, Postal Affairs & Sales
ALG Worldwide Logistics

Stephen Colella
VP Postal Affairs
The Calmark Group

POSTAL LEADER(S)

Sukhdev S. Uppal
Dir Mail Transport Equipment (A)

UG #8: *USPS Promotions*

INDUSTRY LEADER(S)

Glen Swyers*
Director of Marketing Integration
The Imagine Group

Kristen McKiernan
President
AccuZip

POSTAL LEADER(S)

Tyler Jett
Product Mgmt Solutions Analyst III

Heather L. Lewis
New Solutions Manager
USPS HQ

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*MTAC Industry Leadership

For more information on how to contact the UG/WG/TT leaders, please send an email to MTAC@usps.gov
and our team will be able to assist you. Thank you.

UPDATED: 5/7/24

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May 2024

UG #11: *Mail Systems & Acceptance*

INDUSTRY LEADER(S)

Rhonda Mitchell
Postal Integration Analyst,
Quad

Steve Krejcik
Senior Director Strategic Technical Business
Development
Pitney Bowes Presort Services

POSTAL LEADER(S)
James Duffy
Manager, Product Prep & Payment
Commercial Acceptance

Melissa Scheidler
Program Manager, Major Mailer Support
Commercial Acceptance

UG #12: *Informed Delivery*

INDUSTRY LEADER(S)

Leanne Herman
Director, Postal Affairs
KP Corporation

POSTAL LEADER(S)
Fernando Mello
Manager Digital Media,
Digital Media

MTAC *WORK GROUP* LEADERS
A Work Group addresses a clearly defined issue and works to accomplish a set of desired results by a specific date.

WG # 182: Package Acceptance and Payment Improvements

INDUSTRY LEADER(S)

Bobbi Richardson
Global Postal Lead
Shopify

POSTAL LEADER(S)

Vicki Bosch
Director Acceptance Technology Services,
Pricing & Acceptance Technology Services

WG #196 Review Business Reply Mail Processes

INDUSTRY LEADER(S)

Tom Glassman *
Director, Services Programs, MS Programs
Ricoh USA, Inc.

Allan Kramer
Postal Affairs
CDS Global

POSTAL LEADER(S)

Margaret Pepe
Executive Director, Product Management

Anthony Impronto
Director, Post Office Operations

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May 2024

MTAC *TASK TEAM* LEADERS

A Task Team is designed to quickly address and resolve a very specific issue with a small, focused team. Its scope is very narrow and its timeframe brief in order to drive a rapid (within days or weeks) response.

TT #35: Service Performance Measurement Rules Review	TT #38: Newspaper Mail	TT #39: MSSC Service Request Issue Type Menu Choices
Start Date: February 25, 2022 **Target Completion Date: June 30, 2022** *(extended)*	**Start Date: August 15, 2023** **Target Completion Date: January 31, 2025**	**Start Date: November 7, 2023** **Target Completion Date: TBD**
INDUSTRY LEADER(S)	**INDUSTRY LEADER(S)**	**INDUSTRY LEADER(S)**
Adam Collinson * Director, Research & Development Grayhair Software	**Eric Kisgen** * Director, Postal Operations Dotdash Meredith	**Rose Flanagan** * Manager, Postal Strategies & Logistics, Data-Mail Inc
Steve Krejcik Senior Director, Strategic Technical Business Development Pitney Bowes Presort Services	**Marianne Houston** National Postal Operations Mgr. Gannett Publishing Services	**Michelle Zalewski** VP, Postal Affairs & Sales ALG Worldwide Logistics
POSTAL LEADER(S) **Steve Dearing** VP, Chief Data & Analytics Officer	**POSTAL LEADER(S)** **Janine Egloff** Director, Pricing & Classification Service Center	**POSTAL LEADER(S)** **Lolita Starling** Manager Mail & Shipping Solutions Center

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